Beauty by the Numbers[™] • 2021 Infographic Series: #2

INGREDIENT INNOVATIONS What's Resonating with Buyers

Sexy new ingredients are causing a firestorm of demand among beauty consumers who expect better product efficacy with each new discovery. From adaptogens to willow bark, consumers are primed to try trending ingredients in her cosmetics, while maintaining

a hold on her tried and true ingredient favorites. Today's infographic looks at ingredients she seeks in her products now, which ones she wants to explore next, and what she expects from brands that tout a new ingredient story. Look for an upcoming infographic all about the consumer's relationship with retinol.

> **95%** of beauty consumers look for beauty products with specific ingredients to address their top concerns.

Loyalty to a specific ingredient is borne from efficacy, habit, emotional association or sensorial trigger:

- 32% use products with specific ingredients out of habit
- **11%** use a product because her mom/ grandmother used it
- 10% have an emotional connection to a product/ brand that uses a specific ingredient

Lavender, Oil of Olay, Ponds, rose scents, astringents (i.e. Noxzema) and cocoa butter were the most commonly mentioned scents that evoke a memory or emotional connection to a product



Why she'll try new ingredients:

- 81% might find something better for unique skincare needs
- 58% new ingredients may be better multi-taskers



• 31% new innovation means the product works better than what is already on the market

Her expectations when brands incorporate new ingredients into products:



• 86% benefits listed on the packaging

- 77% study results shown
- 70% product reviews/safety statements easily findable

Hip & Trendy or Tried & True?

- 69% look for both tried and true and new trendy ingredients in beauty products
- 22% are tried and true loyalists, looking only for ingredients that have been mainstays in the past 20 years
- 8% only look for what's new and trendy

Recent innovations can combat some of the "newer concerns" among beauty consumers. Top <u>new</u> concerns:

- **1.** Protecting/fortifying the skin barrier (i.e., over-drying due to hand washing or hand sanitizer)
- 2. Avoiding environmental/ pollution damage
- **3.** Protecting your individual microbiome

Top 5 ranked concerns she hopes to address with powerful ingredients:

- 1. Dark areas under eyes
- 2. Fine lines and wrinkles
- 3. Acne/breakouts
- 4. Uneven skin tone/ hyperpigmentation
- 5. Firming the skin

Benchmarking Current Use of Tried & True (2021 vs. 2018)

Ingredient	% using in 2021	% found appealing in 2018
Antioxidants	55%	50%
Aloe Vera	55%	76%
Argan Oil	47%	61%
Cocoa Butter	44%	56%
Tea Tree Oil	43%	57%
Coconut Oil/Essence	41%	61%

Vitamins are not just for ingesting – she wants to use them topically too!

Ingredient	Currently Buy Skincare products with this Vitamin	Don't use, but would like to
Vitamin A	55%	26%
Vitamin B	36%	41%
Vitamin C	63%	23%
Vitamin D	33%	47%
Vitamin E	48%	32%
Vitamin K	14%	49%

Honey	34%	57%

BRAND OPPORTUNITY

FAMILIARITY WITH NEW INGREDIENTS

More than 75% of the respondents were familiar with these products

- Charcoal
- Avocado Oil
- Caffeine
- CBD
- Hyaluronic Acid

Between 25% -49% of the respondents were familiar with these products

Less than 25% of respondents were

familiar with these ingredients

- Beet
- Cactus
- Mushroom
- Niacinamide
- Marine collagen
- Pre/pro/postbiotics
- Copper
- Spirulina
- Arnica
- Squalene

Between 50% -74% of the respondents were familiar with these products

- Clay
- Lemon
- Glycolic Acid
- Oat milk
- Grapeseed oil
- Retinol alternative
- Iron oxide
- Polyhydroxy Acids
- Bakuchiol
- Adaptogens
- Willow Herb
- Cica
- Mandelic Acid
- Sea Plasma
- Succinc Acid
- Centella Asiatica
- Kakadu plum
- Astaxanthin



These less known ingredients boast high numbers when it comes to women wanting to give them a try. (% those who

Top 10 "trendy" ingredients she's using in products now:

- Hyaluronic Acid 1.
- Charcoal 2.
- Clay 3.
- **Glycolic Acid** 4.
- Caffeine 5.
- CBD 6.
- Avocado Oil 7.
- **Retinol alternative** 8.
- Niacinamide 9.
- **10.** Lemon

Top 10 trendy ingredients she'd like to try, if not using now:

- Avocado Oil 1.
- 2. CBD
- Oat Milk 3.
- Caffeine 4.
- Grapeseed oil 5.
- Lemon **6**.
- 7. Cactus
- Beet 8.
- Mushroom 9.
- 10. Charcoal

want to try among those familiar with the ingredient)

- Sea plasma (66%)
- Spirulina (62%)
- Bakuchiol (61%)
- Marine collagen (61%)
- Mandelic Acid (61%)
- Copper (59%)
- Kakadu plum (59%)
- Adaptogens (58%)
- Willow herb (58%)
- Polyhydroxy Acids (56%)

Squalane vs. Squalene

54% of those familiar with squalene know it is derived from shark liver or plants **75%** would research the source before purchasing Interested in customized beauty consumer research for your brand? Call 703.871.5300 or visit benchmarkingcompany.com or info@benchmarkingcompany. com for information on Beauty/ Personal Care Product Testing and specialized consumer research.

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Beauty & Personal Care Consumer Research

Based on an original online research study of more than 4,700 US female beauty consumers, ages 18+, conducted in February 2021.